



Aon Center

Tenant news

6/12/25

Dear Tenants,

We are excited to announce a number of significant upgrades to the Aon/Pru tenant shuttle service! The all-new Aon/Pru electric shuttle fleet is now fully operational, enhancing shuttle service for all riders. **Access to the buses will be through your building ID badge – no additional shuttle pass is required.**



With this, Aon Center is also launching a new era of transportation management through a new shuttle tracking system, TripShot.

Key Features of TripShot and the Benefits of Downloading the TripShot App:

- **Real-Time Shuttle Tracking:** See the exact location of shuttles in real-time, directly on your smartphone or desktop. Live ridership information available.
- **Estimated Arrival Times:** Get accurate predictions of shuttle arrival times at your designated stops.
- **Customizable Alerts:** Set up personalized notifications for your favorite stops, receive alerts about delays or service changes.
- **Easy Access:** Also **effective immediately**, to ride the shuttle, simply tap your Building ID badge (also used to access the building security turnstiles) when you aboard the shuttle. You will find a card reader at the front of the bus that looks like the photo below:



- To register, download TripShot from your device's app store, or use the QR code on the attached flyer and below. **When creating an account, use the email address provided by your employer – these companies are registered in our system. Use the Service "Aon" when registering on the TripShot app, and [please use this link if registering on the web portal.](#)**
- Links are available to take you to TripShot on our [website](#), and on the [Aon Center Experience building app](#).

Please see the attached updated schedules, which have been adjusted to better accommodate tenant needs. We encourage you to review the new times and plan your travel accordingly, using TripShot. Please note occasional adjustments to the schedule may occur due to events and construction within the city. Please be sure to check the app for any schedule changes and/or re-routes. This is the way to get real-time information.

These upgrades reflect Aon Center's commitment to sustainability and providing best-in-class amenities for our tenants.

We are confident this new, all electric shuttle fleet and upgrade to TripShot will significantly improve your commuting experience.



For questions or feedback, reach out to: aoncenter@jll.com or (312) 228-8200



SEE A BRIGHTER WAY