



What happens to *my* recycling?



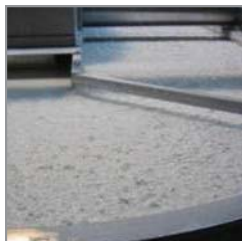
Start by placing acceptable paper and cardboard materials only in your desk side bins, and bottle & can recyclables in designated containers. These different bins help keep your paper recycling clean and dry. We've trained your building's cleaning staff to collect these materials separately from the garbage, and to place them in recycling containers in the dock area to be picked up.



Your recycling is picked up from the dock of your building by Waste Management recycling trucks, and brought to our Recycling Services facility in Chicago, IL. There, the material is sorted into different grades of paper and cardboard to be sold as new raw materials for manufacturing. Bags of bottle & can recyclables are pulled from your recycling, and sent to a WM single-stream facility for further sorting and processing.



At the end of the line, paper materials are baled, and placed on trucks to be shipped to an SCA paper mill less than 200 miles from Chicago in Menasha, Wisconsin. By keeping your office fiber clean and dry, WM is able to keep our recycling local—reducing the environmental impacts from transporting materials long distances.



The baled paper arrives at SCA, and the bales are immediately broken down, and fed into a machine called a *hydropulper*. This machine removes ink from the paper and begins to break down and clean the fiber without the use of chlorine bleach. A further cleaning step is applied to remove staples, rubber bands, paperclips and residue from the pulp.



The pulp is rolled into parent rolls, and cut and processed into new product such as toilet paper, napkins, and paper towels. This line of product is sold by SCA back to the Chicago area market place, which returns your product back to it's starting point for reuse. We call this process Closing the Loop, and right now, over 50% of the content of these napkins being sold to retailers in Chicago come from the office buildings we provide recycling services to in downtown Chicago, just like yours!